

# ACCIDENT ASSISTANCE

## WHAT TO DO IF YOU'RE INVOLVED IN AN ACCIDENT

**Within the hours of 09:00-17:00 please call your dedicated claims handler on**



**In the event of an incident outside these hours call our 24 hour helpline  
01522 708878**

Lines monitored by Optima Claims Ltd

### IN THE EVENT OF AN ACCIDENT

Please do not admit liability or discuss blame with the other party until you have spoken to Romero Claims Team

**Obtain the other driver(s):**

- vehicle registration number
- name of his/her insurers
- motor insurance certificate number.

**Obtain the name, address and telephone number of:**

- any other driver(s) involved
- any other person(s) involved
- any witnesses
- attending police officers

If it is safe and appropriate to do so take a photo of the accident scene, third parties and damaged vehicles.

Do not drive your vehicle if it is un-roadworthy, or if you are injured and feel incapable of doing so.